

Reporting Capabilities

BillView provides extensive reporting capabilities covering all aspects of telecommunication ownership, usage and costs.

Reporting includes:

- Full account reconciliation and transparency for all hosted invoices, our reporting matches your bills;
- 4 Tier cost centre hierarchy, allowing filtering of all reporting views across all levels;
- 12 months graphical trending and table based presentation across all billing categories;
- Drill down capabilities from a high level overview to individual service views featuring fully detailed itemisation;
- Intuitive and interactive graphical displays;
- Inventory changes including: 'ons' and 'offs' and cancelled services;
- Identification of usage behaviour including: high call charges, high data usage and associated costs, unused services, redirected calls, long duration calls, weekend and after hours calls etc;
- Exception reporting, highlighting variance and differences between periods;
- International call traffic, 12 month representations by country and by service;
- International Roaming, both voice and data usage, 12 month representation by country and by service;
- Behaviour analysis, allows easy identification of undesired usage behaviour;
- The ability to set budgets, representing when thresholds have been exceeded;
- Inbound 13/1300 call summary and detail;
- Traffic analysis, intra-organisation and intra-account calling identification, highlighting internal and external traffic distribution;
- Detailed service and equipment, other charges and credits, directory charges and usage itemisation;
- Unit charge breakdown, comparing like products with fixed time divisions for simple identification and comparison of charges;
- Online report generation tools for direct investigation, analysis and export across all categories;
- Customisable categories for grouping services into meaningful and identifiable criteria;
- Analytic representations focusing on usage tariffs and charges within each separate account;
- Access to the fully itemised call database for searching defined periods for both 'calls to', and 'calls from';
- Personalised and custom designed PDF reporting for export and email distribution;
- Personalised and custom built Excel reports for financial payment processing;

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